

Below please find the updated schedule of 2013 UnitedHealthcare provider education sessions, as well as registration information.

Additional sessions may be added so please check back for updated postings of additional provider education opportunities.

Nursing Facility Providers

Targeted for the following providers:

- Nursing Facilities

Individual Training/Orientation Sessions Available

To schedule an individual facility training/orientation session, please call our Nursing Facility Provider Advocate Line at **888-823-8751** or contact your facility's Provider Advocate directly. Click on the link below to access the Nursing Facility Provider Advocate Territory Map available on our website:

http://www.uhccommunityplan.com/assets/United_NF_Provider_Advocate_Map.pdf

HCBS Providers

Targeted for the following providers:

- Assisted Living Facilities
- Adult Day Care Providers
- Providers of Home and Community Based Services

Individual Training/Orientation Sessions Available

To schedule an individual training/orientation session, please contact your HCBS Provider Advocate Line. Click on the link below to access the HCBS Provider Advocate Territory Map available on our website:

<http://www.uhccommunityplan.com/assets/KS-HCBS-TerritoryMap.pdf>

Behavioral Health/Substance Use Disorder Providers

Targeted for the following providers:

- Community Mental Health Centers
- Inpatient Facilities
- Outpatient Facilities/Programs
- Substance Use Disorder Agencies
- Physicians and other professionals
- Providers of services under the Autism and Severe Emotional Disturbance (SED) Waivers

Individual Training/Orientation Sessions Available

To schedule an individual facility training/orientation session, please contact Monica Meeks, by email at Monica.Meeks@optum.com or call our call center **855-802-7095**

Physical Health Providers

Targeted for the following providers:

- Hospitals
- Medical Groups/FQHCs/RHCs
- Home Health/DME/Hospice
- Ambulatory Surgery Centers/Outpatient Facilities

Meeting	Date	Time	Session Information	Registration Information
UHOnline Training	04/04/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	05/02/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	06/06/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	07/04/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	08/01/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	09/05/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	10/03/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	11/07/2013	1:00 – 2:00 pm	Detailed overview of website navigation, demonstration of functions, review of reference material	To register, go to www.uhonline.com , click on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
UHOnline Training	12/05/2013	1:00 – 2:00 pm	Detailed overview of	To register, go to www.uhonline.com , click

Updated 3/28/2013

			website navigation, demonstration of functions, review of reference material	on Tools and Resources, then click on Training and Education, then click on Register Now for the UnitedHealthcareOnline.com Overview
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Physical Health Providers

Targeted for the following providers:

- Hospitals
- Medical Groups/FQHCs/RHCs
- Home Health/DME/Hospice
- Ambulatory Surgery Centers/Outpatient Facilities

Meeting	Date	Time	Session Information	Registration Information
UHOnline Prior Authorization Training	04/03/2013	1:00 – 2:00 pm	Detailed overview of notifications/prior authorization website functions	To register, go to www.uhonline.com , click on Tools and Resources, then Training and Education. Click on Register Now for the UnitedHealthcareOnline.com Notification /Prior Authorization Function Overview
UHOnline Prior Authorization Training	05/01/2013	1:00 – 2:00 pm	Detailed overview of notifications/prior authorization website functions	To register, go to www.uhonline.com , click on Tools and Resources, then Training and Education. Click on Register Now for the UnitedHealthcareOnline.com Notification /Prior Authorization Function Overview
UHOnline Prior Authorization Training	06/05/2013	1:00 – 2:00 pm	Detailed overview of notifications/prior authorization website functions	To register, go to www.uhonline.com , click on Tools and Resources, then Training and Education. Click on Register Now for the UnitedHealthcareOnline.com Notification /Prior Authorization Function Overview
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UHOnline Prior Authorization	12/04/2013	1:00 – 2:00 pm	Detailed overview of notifications/prior	To register, go to www.uhonline.com , click on Tools and Resources, then Training and

Updated 3/28/2013

Training			authorization website functions	Education. Click on Register Now for the UnitedHealthcareOnline.com Notification /Prior Authorization Function Overview
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Dental Providers

Targeted for the following providers:

- Dentists and Dental Practices
- Dental Hygienists
- FQHCs who offer dental services

Meeting	Date	Time	Session Information	Registration Information
Provider Training Session	04/02/2013	2:00 pm	Session will cover authorizations, benefits, claim submission, EFT and provider resources	Register for online training session at www.joingotomeeting.com and call 1-267-507-0008 at the meeting time. Use access code 539-385-360.
Provider Training Session	04/04/2013	11:00 am	Session will cover authorizations, benefits, claim submission, EFT and provider resources	Register for online training session at www.joingotomeeting.com and call 1-267-507-0008 at the meeting time. Use access code 539-385-360.
Provider Training Session	04/10/2013	2:00 pm	Session will cover authorizations, benefits, claim submission, EFT and provider resources	Register for online training session at www.joingotomeeting.com and call 1-267-507-0008 at the meeting time. Use access code 539-385-360.

Vision Providers

Targeted for the following providers:

- Optometrists and Optometry Practices
- Ophthalmologists who provide annual vision exams/glasses/contact lenses

Meeting	Date	Time	Session Information	Registration Information
OptiCare Provider Education	04/18/2013	2:00 pm	Training regarding on-line tools - eligibility verification, claim submission, check claim status, view/access EOBs	Registration not required. Access the following link for meeting/dial in information http://www.opticare.com/education/default.htm
OptiCare Provider Education	07/17/2013	11:30 pm	Training regarding on-line tools - eligibility verification, claim submission, check claim status, view/access EOBs	Registration not required. Access the following link for meeting/dial in information http://www.opticare.com/education/default.htm
OptiCare Provider Education	10/16/2013	Noon	Training regarding on-line tools - eligibility verification, claim submission, check	Registration not required. Access the following link for meeting/dial in information http://www.opticare.com/education/default.htm

Updated 3/28/2013

			claim status, view/access EOBs	
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Transportation Providers

- Targeted for Non-Emergent Medical Transportation Providers

Meeting	Date	Time	Session Information	Registration Information
Web Portal/Billing Webinar	04/04/2013	2:30 pm	Review of invoicing and pay schedule	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.
Provider Orientation Webinar	04/05/2013	10:00 am	Overview of processes, requirements, scheduling, cancellations, service standards, etc.	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.
Web Portal/Billing Webinar	04/11/2013	2:30 pm	Review of invoicing and pay schedule	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.
Provider Orientation Webinar	04/12/2013	10:00 am	Overview of processes, requirements, scheduling, cancellations, service standards, etc.	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.
Web Portal/Billing Webinar	04/18/2013	2:30 pm	Review of invoicing and pay schedule	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.
Provider Orientation Webinar	04/19/2013	10:00 am	Overview of processes, requirements, scheduling, cancellations, service standards, etc.	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.
Web Portal/Billing Webinar	04/25/2013	2:30 pm	Review of invoicing and pay schedule	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.
Provider Orientation Webinar	04/26/2013	10:00 am	Overview of processes, requirements, scheduling, cancellations, service standards, etc.	Providers will be notified via email regarding presentation dates with a follow up call the date preceding the webinar.

Face to Face Orientations and clarification of processes and procedures are available upon request. Please contact: **Matthew Pennington @ 405-388-9257** or matthew.pennington@logisticare.com